

## **SECTION-1A**

### **TENDER NOTICE**

#### **QR CODE BASED PLATFORM AND PRINTING OF QR CODE BASED SCANNABLE ACRYLIC SHEET FOR 'KNOW YOUR DOCTOR'**

The office of the MAHARASHTRA COUNCIL OF HOMEOPATHY invites Tender in Two bid system i.e. Technical bid and Financial bid from qualified firms/companies as per the below mentioned schedule:-

#### **SCHEDULE TO TENDER**

<b>Sr. No.</b>	<b>Activity Description</b>	<b>Schedule</b>
1.	Tender No.	No. MCH/P Date : 18/02/2025
2.	Start date of submission of Bid online	17.00 HRS on 18/02/2025, The tender document is available only in the portal which may be downloaded by bidders.
3.	Time and last date of bid submission	16.00 HRS on 25/02/2025
4.	Time and Date of Opening of Technical Bid	15.00 HRS on 26/02/2025
5.	Minimum Validity of tender offer	15 days from the date of Opening
6.	Services to be offered	QR CODE BASED PLATFORM AND PRINTING OF QR CODE BASED SCANNABLE ACRYLIC SHEET FOR 'KNOW YOUR DOCTOR'
7.	EMD	Rs. 1,00,000/-
8.	Cost of Bid Document	Rs. 5,000/-

Interested bidders may submit their Tenders in the MCH office and download the tender document in the website [https:// www.mchmumbai.org](https://www.mchmumbai.org). Bidders are requested to follow the instructions carefully as per the tender document and the instructions given in the above said website. Any corrigendum/addendum regarding this tender will be available on the above said website only.

Demand Draft for an amount of Rs. 5,000/- (Rupees: Five Thousand only) (nonrefundable) from Nationalized/scheduled bank drawn in favour of "Registrar Maharashtra Council of Homeopathy, payable at Mumbai", has to be submitted before opening of bids to this office towards Tender document fee failing which the bid will be rejected. Bidders are requested to write their name and

full address at the back of the Demand Draft/ Pay order. The applicant has to deposit Earnest Money (EMD) of Rs. 1,00,000/- (Rupees One Lakh only) in the form of a Demand Draft/ Pay order from Scheduled / Nationalized Bank drawn in favor of Registrar Maharashtra Council of Homeopathy, payable at Mumbai and it has to be submitted before opening of bids to this office towards EMD failing which the bid will be rejected. Bidders are requested to write their name and full address at the back of the Demand Draft/ Pay order.

The aforesaid DDs/Pay orders towards cost for Tender document and EMD should be submitted to the tender inviting authority i.e., MCH by post in advance or submitted at the time of opening of bids.

The duly filled in tender documents shall not be accepted if they are not accompanied by the scanned copy of the demand draft/Pay order towards the Tender fee and the requisite bid security (EMD).

The bidders seeking EMD exemption, must submit the valid supporting document for the relevant category as per the rule with the bid. Under MSE category, only manufacturers for goods and Service Providers for Services are eligible for exemption from EMD.

**Note: Council deserve right to cancel or sanctioned tender with due reasons.**

SD/-  
**Registrar**  
Maharashtra Council of Homeopathy

**SECTION-1B**  
**INSTRUCTIONS OF BID SUBMISSION**

Instructions to the Bidders to submit the bids to the MCH office at Mumbai. The bidders must carefully follow the instructions:

We are inviting tenders from service providers who are fulfilling requisite criteria. The tender should be submitted in the prescribed tender format only. While submitting tender, the tenderers must submit Tender document and Technical Bid in a sealed envelope superscribing as "Technical Bid". The Financial Bid should be submitted in a separate sealed envelope superscribing as "Financial Bid".

The sealed envelopes of "Technical Bid" and "Financial Bid" should be kept in a single large envelope superscribing "Tender for QR CODE BASED PLATFORM AND PRINTING OF QR CODE BASED SCANNABLE ACRYLIC SHEET FOR 'KNOW YOUR DOCTOR'". All the pages of the tender document, Technical bid and Financial bid are required to be signed by the tenderer or the authorized representative on behalf of the tenderer along with seal of the firm and date.

Tenders should be submitted in person at the receiving counter with proper receipt at MAHARASHTRA COUNCIL OF Homeopathy or by Speed Post/Registered Post addressed to "The Registrar, Maharashtra Council Of Homeopathy, 8235, Peninsula House, 3rd Floor, Dr. D.N. Rd, Fort, Mumbai, Maharashtra 400001", which should reach by the scheduled date and time. The tenders received after the due date and time will be summarily rejected. The Council will not be liable for postal delay, if any.

The MCH is not responsible for accidental opening of the covers that are not properly superscribed and sealed before the time notified for opening of tenders. The Technical Bid envelope will be opened first in the presence of tenderers or their authorized representative at the Maharashtra Council Of Homeopathy, 235, Peninsula House, 3rd Floor, Dr. D.N. Rd, Fort, Mumbai, Maharashtra 400001. If the bidder qualifies in the Technical Bid, then the Financial Bid envelope of that bidder shall be considered for opening. The Financial Bid of the unsuccessful bidder shall not be opened and shall be kept in the file with the signature of all Committee members with a remark "Not opened because disqualified in the Technical Bid". The final selection will be done using the QCBS model considering the technical bid and financial bid under the following criteria and weightage: Financial - 30% weightage and Technical - 70% weightage. No revision of the price bid will be allowed once the price bids are opened. No claim for price increase will be entertained after signing of the order.

The EMD amount will be returned to the unsuccessful bidders without any interest after completion of selection process. The rate should be quoted separately for the services as per the specifications given in the Financial Bid which should include all charges.

The bidder should have experience of work at least in any one Council/State Government works or equivalent. The supplier/owner must not have been black listed earlier by any of the state government authorities or any other organization. To this effect the bidder has to submit an Undertaking.

## **SECTION 2**

### **SCOPE OF WORK**

In Maharashtra, the healthcare system faces a significant challenge of unlicensed and fake doctors. In response to the alarming issue of fake doctors practicing without proper credentials, especially targeting vulnerable communities in slum areas, the Maharashtra Council of Homeopathy have been taking action against such fake doctors time to time such as identifying and delisting fake doctors from its registry. These bogus practitioners pose a significant threat to public health and safety, often exploiting the most marginalized sections of society highlighting the severity of the problem.

**Objective:** The primary objective of the "Know Your Doctor" concept is to establish a secure and transparent system that allows patients to verify the credentials of healthcare providers easily and confidently.

#### **Key Features:**

**Centralized Database:** Create a centralized database of registered doctors in Maharashtra, ensuring all information is up-to-date and easily accessible.

**Tamper-Proof Acrylic sheet:** Issue tamper-proof A5 size acrylic sheet to registered doctors with scannable QR codes embedded, enabling quick verification of credentials.

**User-Friendly Interface:** Develop an intuitive user interface (web and mobile) that allows patients to scan and access essential information about doctors, including qualifications, specialties, etc.

**Verification Process:** Implement a rigorous verification process for doctors to ensure only licensed practitioners are included in the platform.

**Security and Data Integrity:** Utilize robust security measures to protect sensitive information and maintain data integrity, ensuring the platform is resistant to tampering or unauthorized access.

#### **Benefits:**

**Enhanced Patient Safety:** Empower patients to make informed decisions about their healthcare providers, reducing the risks associated with unlicensed or fake doctors.

**Professionalism and Integrity:** Uphold the highest standards of professionalism and integrity in the medical profession by promoting transparency and accountability.

**Efficiency:** Streamline the process of verifying doctor credentials, saving time and resources for both patients and healthcare institutions.

**Public Trust:** Build trust and confidence among the public in the healthcare system by demonstrating commitment to transparency and safety.

**Training and Support:** Provide training and ongoing support to MCH on using the platform effectively.

Therefore, we seek expression of interest from owners/authorized person on following requisition.

Sr. No.	Particulars	Requirements
1.	<b>Business and Technical Requirements/ Scope of Work</b>	<ul style="list-style-type: none"> <li>● To Design and Provide tamper free, high security A5 size Acrylic sheet including doctors name, registration validity, qualification, QR Code etc. for all the registered doctors of MCH in PDF format. (Details of the registered doctors would be provided by MCH)</li> <li>● To Build and Provide a web-based, 100% responsive, safe and secure platform, accessible via PC or Mobile devices for the citizens to SCAN the QR Codes from the Certificate for a period of 3 years.</li> <li>● To provide maintenance related to the platform for a period of 3 years.</li> <li>● The citizens should be able to view the credentials of the Doctor upon scanning of the QR Code.</li> <li>● The platform should be hosted on a SAFE and SECURE server.</li> <li>● To Provide high quality digitally printed, laminated tamper free, high security Acrylic sheet including doctors name, registration validity, qualification, QR Code etc. for all the registered doctors of MCH in the prescribed size and design on high quality and durable Acrylic Sheet as per industry standards. (PDF Certificates would be provided by MCH)</li> <li>● The thickness of the Acrylic Sheet should not be less than 2mm and more than 4mm.</li> <li>● The printing should be of high quality, precise and durable.</li> <li>● The citizens should be able to view the credentials of the Doctor upon scanning of the QR Code certificate pasted outside their office.</li> <li>● The printed boards/acrylic sheet of all the doctors should be delivered at the</li> </ul>

		<p>office of MCH at Mumbai.</p> <ul style="list-style-type: none"> <li>• May have to sign non-disclosure agreement, or confidentiality agreement.</li> </ul>
2.	<b>General Requirements</b>	<p>Applicant should be a Firm /Company / Trust / Society / Association of national repute standing in India.</p> <p>Applicant should have positive turnover and net worth as on the date of submission of the tender.</p> <p>Company must have work experience with State Council/Govt.</p> <p>Company must not have any instance of forfeiture of any amount</p> <p>Company should be registered with tax authority such as income tax/GST</p> <p>Company shall not be under a declaration of ineligibility/ banned/ blacklisted by any state or central government/ any other government institutions in India for any reason.</p>

### Technical Eligibility Criteria & Documents Required

<b>Sr. No.</b>	<b>Conditions</b>	<b>Documents Required</b>
1.	Applicant should be a Firm /Company / Trust / Society / Association of national repute standing in India.	<ul style="list-style-type: none"> <li>• Copy of Certificate of Incorporation or equivalent;</li> <li>• PAN Card;</li> <li>• GST Registration Certificate.</li> </ul>
2.	Applicant should have positive turnover and net worth as on the date of submission of the bid.	<ul style="list-style-type: none"> <li>• Income Tax Return Certificate of last 2 Assessment year.</li> </ul>

3.	The Applicant shall not be under a declaration of ineligibility/ banned/ blacklisted by any state or central government/ any other government institutions in India for any reason or convicted of economic offence in India for any.	<ul style="list-style-type: none"><li>● Self-Declaration by the Applicant</li></ul>
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**(Technical Bid)****(QR CODE BASED PLATFORM AND PRINTING OF QR CODE BASED  
SCANNABLE ACRYLIC SHEET FOR 'KNOW YOUR DOCTOR')****DETAILS**

<b>Sr. No.</b>	<b>Particulars</b>	<b>Details</b>
<b>1</b>	<b>DETAILS OF SERVICE PROVIDER</b>	
1	Contact Details of Service Provider	
	Name	
	Designation	
	Land Line No.	
	Mobile No.	
2	Details of Incorporation of the company	Date :
		Ref. No. :
3	Status of Company	
	Documentary proof enclosed(yes/no)	
4	Website of company	
5	Address of Registered office with contact numbers OR Legal Business Profile	
	Location Info	
	Address	
	Pin Code	
	Land Line No.	
	Fax No	
6	Address for Correspondence (If different from above)	
	Address	
	Pin Code	
	Land Line No./ Primary Contact	
	Fax No	
7	PAN No.	
	Copy of PAN enclosed (Yes/No)	
8	GSTIN No.	
	Copy of GST enclosed (Yes/No)	
9	Business Location	
	Primary Contact	



DOCUMENTS TO BE SUBMITTED WITH TECHNICAL BID

1. Copy of Registration Certificate.
2. Copy of GST
3. Copy of PAN
4. IT Return Certificates for last two year.
5. Undertaking by Bidder
6. EMD-Demand Draft or Exemption Certificate
7. Demand Draft towards cost of tender form.
8. Work Order or equivalent for experience with any Govt/Council work.
9. Tender document signed with seal on each page.

*Note: If the above documents are not submitted the tender will be summarily rejected*

Date :- \_\_\_/\_\_\_/\_\_\_\_\_

Place :- \_\_\_\_\_

Signature of authorized person

Seal:

**Financial Bid****(QR CODE BASED PLATFORM AND PRINTING OF QR CODE BASED  
SCANNABLE ACRYLIC SHEET FOR 'KNOW YOUR DOCTOR')**

Sr. No.	Particulars	Rate per unit		
		Rate	GST	Total
1.	<b><u>PRINTING OF QR CODE BASED SCANNABLE ACRYLIC SHEET FOR 'KNOW YOUR DOCTOR'</u></b> <b><u>&amp;</u></b> <b><u>DESIGN, DEVELOPMENT, TESTING AND DEPLOYMENT OF THE PLATFORM FOR 3 YEARS</u></b>			

**Note :-**

1. All rates to be quoted in Indian Rupees only.
2. No column should be left blank.

I/ We accept all the terms and conditions.

Date :- \_\_\_/\_\_\_/\_\_\_\_\_

Place :- \_\_\_\_\_

Signature of authorized signatory of the  
Tenderer with his/her names and designation  
and seal of the firm